

Tuesday, February 6, 2024

# mint

Think Ahead. Think Growth.

mint primer

## India's deep tech corpus: Is ₹1 tn really enough?

BY SHOUVIK DAS

The interim union budget for FY25 announced the setting-up of a ₹1 trillion-corporus to fund deep-tech ventures. This gives India's nascent deep-tech sectors a shot in the arm. However, there will be challenges. *Mint* explains why the corpus is significant.



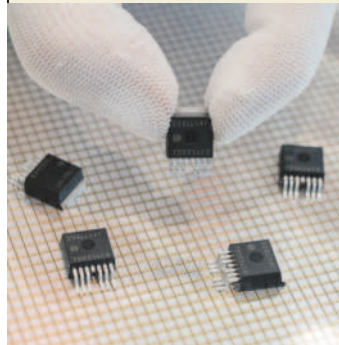
### 1 Why does deep-tech need govt support?

Deep-tech includes sectors that are heavily driven by engineering, research and development, and innovation. This niche area covers technologies that are yet to go mainstream. Innovation of this nature requires sizeable funds, as deep-tech has a long development phase before hitting the markets. The technologies are also of national significance, because of which developed economies invest heavily in order to not be reliant on other nations. While venture capital investments are important, the massive amounts needed make government funding key to developing foundational and fundamental deep-tech industries.

### 2 Which sectors are likely to benefit?

Semiconductors, artificial intelligence, quantum computing, and high-tech manufacturing. Globally, other sectors that get clubbed under deep-tech include aviation, climate-tech, mobility, biotics and space. India's startup economy is the target for this fund, since domestic VCs largely offer early-stage funding that is made available in small ticket sizes. After the budget, union IT minister Ashwini Vaishnaw said the Centre will focus on certain strategic sectors to begin with, before other deep-tech sectors also get access to funds. However, the priority sectors for the Centre have not been disclosed yet.

AFP



### 3 How will the fund be made available?

The framework will be released in the coming days. Following this, select sectors will be chosen for funding. Sectors such as semiconductor development and quantum communications, which are of significant geopolitical importance, are likely to be prioritized. Other sectors will then go through a proposal-based framework of application for government funding.

### 4 How large is the Indian fund?

The ₹1 trillion (\$12 billion) corpus is significant, but not the largest globally. In November, the European Innovation Council said in the past year it offered €1 billion (around ₹9,000 crore) to deep-tech ventures. The US is ahead—even without a deep-tech fund. Goldman Sachs pegs R&D spending on frontier technologies at over \$120 billion annually as of 2019. Data from China's finance ministry shows funding of a massive \$273 billion in 2022 alone for deep-tech ventures.

### 5 Is this fund enough for deep-tech to grow?

Industry veterans believe the corpus is sizeable, and should be good to boost development of foundational AI models, semiconductor design, quantum communications and security, space solutions etc. However, much will hinge on how the fund is made accessible. Deep-tech startups face the biggest challenge in scaling up—the Centre can help become a customer through public-sector enterprises. The fine print will determine if the corpus would significantly impact India's global position in deep-tech.

QUICK EDIT

## Big banks will help

Finance minister Nirmala Sitharaman has said that India needs more banks the size of State Bank of India (SBI), or larger. "We need more SBI-sized banks. Maybe three times the size of SBI. Because SBI is also not in the top 10 (globally)," Sitharaman said in an interview with *Mint*. The size of our banks, as measured by assets, has long been in discussion. As our economy grows, lending capacity must expand and large lenders can lend larger sums without asset-concentration risk. By global comparison, we still have a modest level of bank assets as a proportion of GDP. One way to enlarge banks is to push for consolidation, an approach taken earlier. In 2019, the government decided to merge at least 10 state-run banks to create four larger ones. Also expected was a bank privatization programme aimed at raising efficiency in a banking sector with a long history of state dominance since Indira Gandhi's bank nationalization in 1969. But plans for this have languished. Perhaps no urgency is felt to de-nationalize banks, given that these do serve policy aims. Efficient allocation of capital, however, would ask for a smaller government role in banking, which means reduced ownership and control.

MINT METRIC

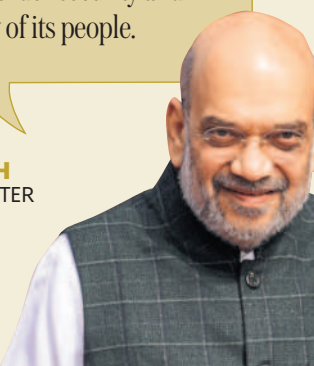
by Bibek Debroy

A pigeon circling in the sky  
Was suspected of being a Chinese spy.  
After eight months in detention,  
Its innocence finds a mention.  
Now freed after the hue and cry.

QUOTE OF THE DAY

Our external and internal policy is clear. We want friendly relations with other countries. But there will be no compromise on the country's border security and the security of its people.

AMIT SHAH  
HOME MINISTER



## mint Budget'24 Quiz

Answer correctly daily and get a chance to win an iPhone 15 and Boat Smart Watches



"I have been reading mint since inception, i.e. Feb 2007. Mint always provides national/international focused micro and macro view which helped me for my financial goals. I am thrilled to win this award which is a pleasant surprise! Thank you Mint!"

Purushottam Sureshchandra Pandit  
Smartwatch Winner, 29<sup>th</sup> Jan

TODAY'S QUESTION

In which year was the first Union Budget of independent India presented?

A. 1947

B. 1948

C. 1950

D. 1951

31<sup>st</sup> JAN WINNER

Ajay kumar

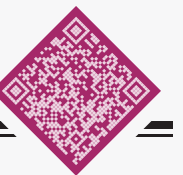
YESTERDAY'S ANSWER

What tax rate is levied on the profits earned from selling, swapping, or using Virtual Digital Assets in India?

A. 30%



Scan this QR code to answer today's question



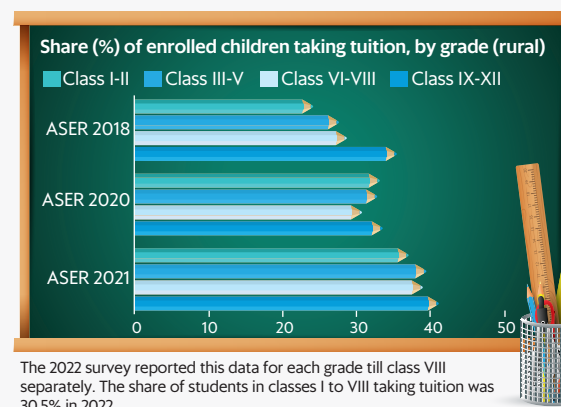
# A look at the ubiquity of India's coaching centres

BY MANJUL PAUL

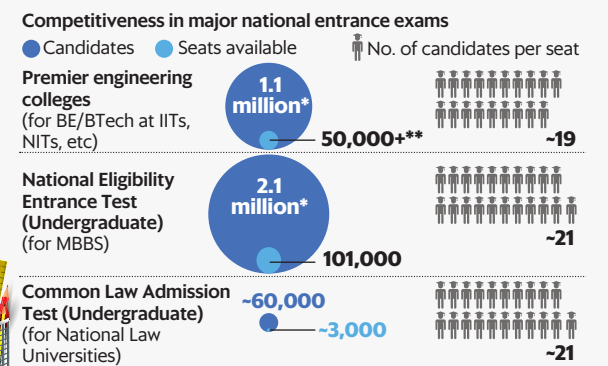
In January, the Centre took a significant step to curtail teenage students' dependence on coaching institutes. Guidelines issued by the education ministry suggest, among other things, mandating that coaching centres enrol only those students who have turned 16 or have completed class X. Every year, thousands of students attempt to pass some of the country's toughest competitive exams. To do well, they turn to coaching institutes, given the notorious inability of the school education system to adequately prepare them. Many are increasingly starting as early as class VI for the extra edge, but the pressure takes some to the brink of suicide. *Mint* explains the numbers behind what the National Education Policy calls 'coaching culture'.

## Studying overtime

The number of students taking private coaching for competitive exams isn't clear, but Pratham Education Foundation's Annual Status of Education Report (ASER) gives a hint. The nationwide survey of rural students found a growing number opting to take private lessons after school, particularly those in class IX and above. The wide gap between the number of students registering for coveted competitive exams and the number of seats available indicates the competitiveness that's contributing to this—particularly since the ones who do not qualify have to make do with lower-tier colleges.



The 2022 survey reported this data for each grade till class VIII separately. The share of students in classes I to VIII taking tuition was 30.5% in 2022.



Approximate figures based on recent trends. \*Number of those who appear in JEE (Mains), the first stage of the process. \*\*Across institutes that take admissions based on JEE (Advanced).

## Burning pockets

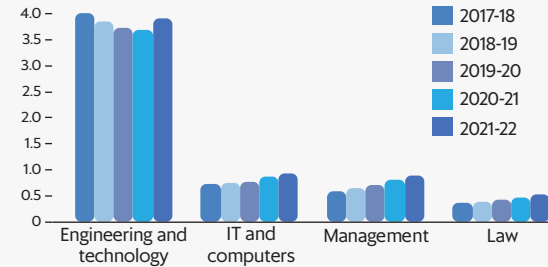
High-demand courses and slow growth in the number of available undergraduate seats drive the hype around competitive exams and, hence, coaching institutes. But this comes with a hefty price tag. At premier coaching centre chains in cities, courses can cost over ₹1 lakh a year after class IX. Beyond the elite institutes and competitive exams, even regular private coaching has been found making up nearly 40% of total education expenses for students.

### Average fees at top coaching institutes (in ₹ lakh)

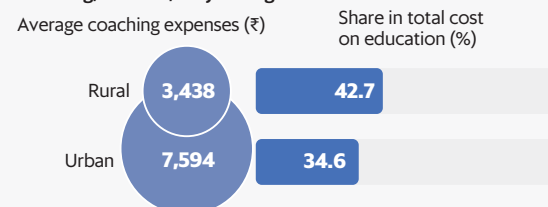
Class	JEE	NEET
Class VI	0.73	0.47
Class VII	0.77	0.44
Class VIII	1	0.48
Class IX	1.17	0.56
Class X	1.15	0.68
Class XI	1.81	1.3
Class XII	2.17	1.35

Average fees of courses at three select top-tier coaching institutes for both exams were used for analysis, and hence are only indicative. Classes VI-X include foundational courses for competitive exam preparation.

### Estimated enrolment at undergraduate level across major disciplines across India (in million)



### Average annual expenditure per student on private coaching, all-India, six years ago

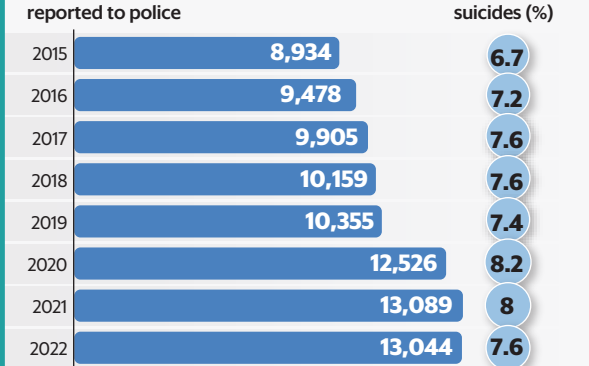


This is the average expenditure only for those students who take private tuition.

## Choked with pressure

Another argument for regulating coaching centres is the trend of student suicides, indicating that children are under a lot of pressure. National crime data shows that 13,044 students died by suicide in 2022 (these must not be necessarily attributed to studies or tuition centres), and 'failure in examination' was cited as the cause behind over 2,000 suicides. Kota, the coaching hub of India, alone had 26 student suicides in 2023, as per police reports.

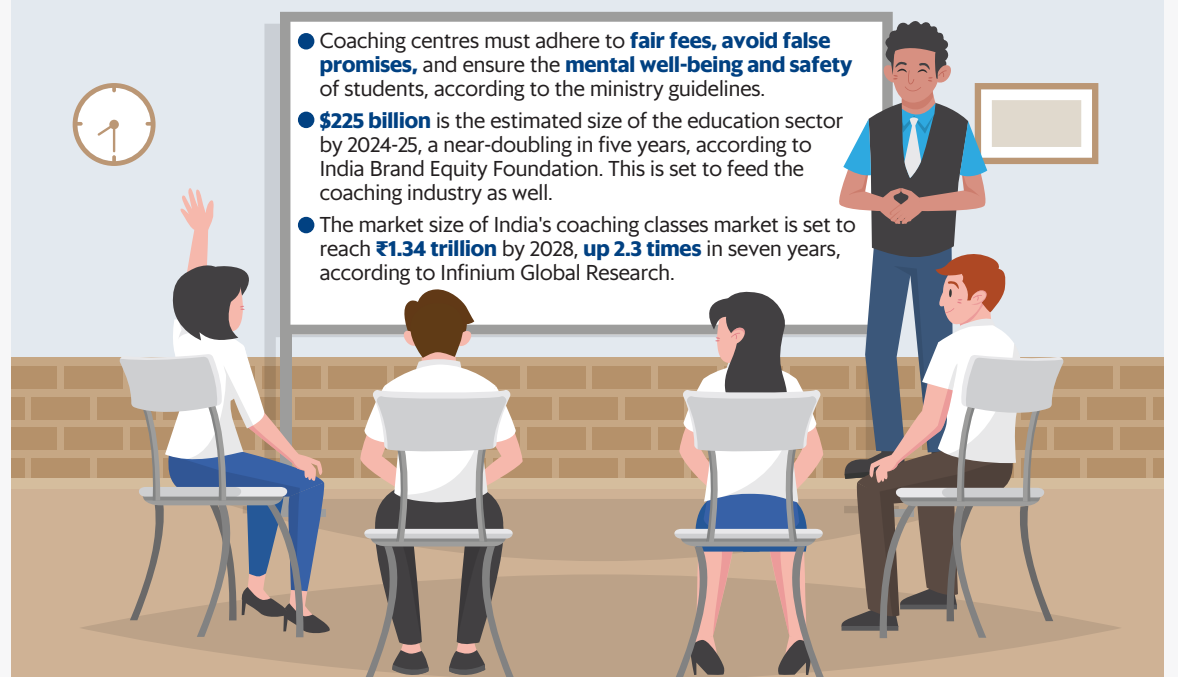
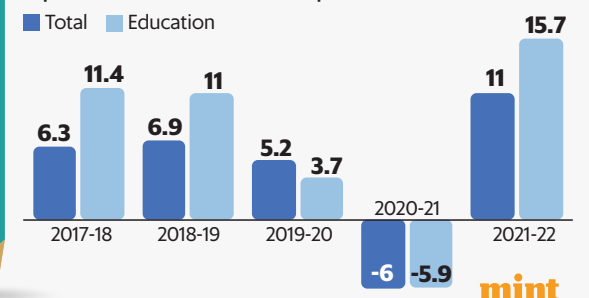
### Number of student suicides reported to police



## Education boom

While the guidelines aim to reduce burden on students, coaching centres plan to appeal to the government to reconsider the enrolment age cap. The education sector has experienced rapid growth, outpacing overall private consumption expenditure, and the 'coaching culture' has strongly benefited from this. The education component has had one of the highest growth rates over the past decade.

### Year-on-year (%) change in total private final consumption expenditure and its education component



Source: Annual Status of Education Reports by Pratham Education Foundation, All India Surveys on Higher Education, National Crime Records Bureau, NSS education survey 2017-18, ministry of statistics and programme implementation, Mint calculations and analysis

PARAS JAIN/MINT

## PEANUTS by Charles M. Schulz









MINT SHORTS

**EV platform Snap-E Cabs raises pre-Series A funding of \$2.5 million**

**Bengaluru:** Electric vehicle (EV) ride-hailing platform Snap-E Cabs has raised \$2.5 million (₹20.7 crore) in a pre-Series A funding round led by Inflection Point Ventures (IPV). The startup will use the funding to develop its technology stack, expand its presence across geographies and hire talent. Founded by Mayank Bindal and Jaydip Mukherjee in 2022, Snap-E-Cabs is an EV fleet operator based out of Kolkata. The startup targets to expand its fleet by adding 300-400 EVs by the end of FY24 and by FY25, the company aims to extend services to 2-3 additional cities as well as add 1,500-2,000 EVs.

**'We focus on investing in greenfield projects'**

Aman Malik  
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NEW DELHI

Swedish private equity firm EQT Partners and Singapore state investment firm Temasek set up Indian renewable energy platform O2 Power in late 2019, joining a large number of foreign investors in the sector. At the time, they committed \$500 million to O2 Power and said the platform would target 4GW of installed capacity. Since then, O2 Power has raised its capacity to 780 MW and is further set to increase it to 1,500 MW by the end of March, its founder and CEO Parag Sharma said.



In an interview with VCCircle, Sharma talked about the company's capacity expansion plan and why it prefers greenfield projects versus making acquisitions.

He also discussed the likely trajectory of tariffs for wind and solar projects, policy moves and what would it take for companies like O2 Power to stop importing Chinese equipment. *Edited excerpts:*

**When the platform was started a target of 4GW was given. Are you about to reach half the target?**

It was an estimate. When the platform was started, we did not know the wind-solar mix. So, we raised \$500 million. It was an estimate that \$500 million in a certain ratio will lead to almost 4GW.

In fact, even in alternating current (AC) terms, we will cross 2GW by March 2025, as we will commission 1,300 MW AC in that year as well. So, that will take us to 3.3-3.4GW by the end of FY25. These are signed PPAs which we have to execute next year. We will keep adding more than 1GW greenfield every year.

**What will be your wind-solar mix by the end of this financial year?**

Around 270-300MW of the total 1,500MW will be wind, the rest solar.

**Going forward, how would the solar-wind mix change?**

The ratio will be much better. It might be 30% wind and 70% solar. So, of the 1GW that will come, 300 MW might be wind and 700MW might be solar.

**Would most of your growth now**

come from acquisitions or would it be organic?

Acquisitions are difficult to predict. What I have talked about are greenfield projects. If there is a good opportunity, we may make an acquisition also.

We are largely a greenfield-focused platform. Every year, in our past, we would have done a 100MW per year

kind of acquisition on average. It will be the same. We will focus more on greenfield projects because that's a place where we believe our internal rate of return (IRR) could be better and that's how the team is structured. **To what extent is the platform capitalised?**

Of the \$500 million, around \$350 million has been infused.

**So, could the investors go beyond the \$500 million number?**

We are discussing multiple options. One option is we may rotate some of the assets. We are sure that we are bidding at a very decent pace. Recently, we won a 180MW SJVNL round-the-clock bid, which is equivalent to 600MW installed capacity. We are not worrying about capi-

tal, as we have multiple options for that. **Mint reported in September that Gentari, Edelweiss and Actis were vying for O2's 350MW power projects. Could you comment on whether O2's assets are on the block?**

I can't comment specifically on this but, as I said, our investors would like to keep churning capital. We have \$500 million and we may raise capital sometime.

**We understand from O2's consolidated financials that despite a more than 10-fold growth in the topline, from March 2022 to March 2023, the company remains in the red. What is O2 doing to turn a net profit?**

Our firm is structured such that we have a holding company in Singapore and we have almost 55 special purpose vehicles (SPVs) in India. So, the only way to find out whether we are growing or not is to look at the consolidated picture at the Singapore level. O2 Power Pvt Ltd is nothing but an EPC that provides services to different entities. So, that may not be a true reflection of how we are.

**Healthtech startup Aarogya Tech raises seed funding**



**Bengaluru:** Aarogya Tech has raised \$1.8 million (₹15 crore) in a seed funding round led by Hasu P. Shah, the founder and chairman of Hersh Hospital Trust. Shah will also be joining the board of Aarogya Tech, the company said in a statement. The infusion of new funds will be used for product development and to hire talent. Founded by Prashant Trivedi and Lokendra Thakur in 2023, Aarogya Tech is a healthtech startup based out of the US and Bengaluru. The startup offers data-driven, clinician-led personalized health services at users' doorstep. The startup has developed a disease-specific patient monitoring system to decrease chronic heart failure readmission rates and has launched a personalized health management solution DocSeva.com with over 10 businesses in Bengaluru.

**SaaS startup Rupyz secures \$1.2 mn funding from Merak Ventures**

**Bengaluru:** Business-to-business (B2B) SaaS startup Rupyz has raised \$1.2 million (₹10 crore) in a seed funding round led by early-stage venture capital firm Merak Ventures. The round also saw participation from undisclosed angel investors. Rupyz aims to onboard over 3,000 businesses in the next 12 to 15 months. The latest investment will be utilized to strengthen Rupyz's core technological offerings as well. It presently claims to oversee a network of 85 brands with around 6,500 distributors and 250,000 retailers. Founded by Dhaval Radia, Gourav Gupta, Akshay Gupta and Palash Lunia, Rupyz is a SaaS platform enabling B2B commerce and omnichannel distribution for FMCG and consumer brands.

COMPILED BY K. AMOGHAVARSHA

India's Largest Express Delivery Network

11169 Trucks	2521 Routes	31242 Pincodes	24x7x365 Days Operations	19.5 MN SQ. FT. Warehousing Space	76 Airport Connectivity	809 Gateways
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**360 ONE invests \$25 mn in Anarock**

Aman Rawat  
aman.rawat@livemint.com  
NEW DELHI

Homegrown alternate asset manager 360 ONE Asset Management Ltd (formerly known as IIFL Asset Management) has invested ₹200 crore (around \$25 million) in real estate consultancy firm Anarock Property Consultants Pvt. Ltd.

Anarock said that the investment will help the company improve its tech infrastructure, accelerate its expansion, and introduce innovations in real estate services.

"The capital has been earmarked for faster business expansion and fine-tuning our proprietary proptech platforms, which have proved to be game changers for our real estate marketing capabilities. We will continue to explore new high-growth business opportunities," said Anuj Puri, chairman Anarock.

Anarock was founded in 2017 by Rohin Shah and Puri. Shah is also the managing director of UK-based Marylebone Asset Management. The

company is an independent real estate consultancy in India and the Middle East.

Over the last six years, the firm has expanded from being a residential-focused organisation to complementary sectors like retail, commercial, hospitality, logistics and data centres, industrial and land.

It also offers strategic advisory, investment banking, research and valuations. It also provides app-based flexible workspaces and society management services and has a team of over 2,200 professionals operating across major markets in India and the Middle East.

Sameer Nath, chief investment officer and head of venture capital and private equity at 360 ONE Asset, said that the investment was backed by the management team, premier marketing and advisory capabilities and a clear leader in India's large and growing real estate services sector.

360 ONE Asset is a part of the 360 ONE group, a wealth and alternates-focused institution with more than \$54 billion in assets under management.

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**Capital Small Finance Bank**

\* Amongst comparable SFB players for half year ended Fiscal 2024. Source: CRISIL Market Intelligence and Analytics (MI&A)

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**Certain Risks to Investors:** [1] Our business is concentrated in North India, with approximately 86.13% of our total branches i.e. 149 branches out of a total of 173 branches, as of September 30, 2023 are located in the state of Punjab. [2] Our business is currently significantly dependent on banking operations in rural and semi-urban areas which contribute 76.80% of our total number of Depositors for the six months period ended September 30, 2023. [3] As at six months ended September 30, 2023 and September 30, 2022 and Fiscals ended March 31, 2023, 2022 and 2021, our gross NPAs as a percentage of gross advances were 2.73%, 2.60%, 2.77%, 2.50% and 2.08% and our provision coverage ratio was 50.96%, 48.62%, 51.48%, 46.02% and 46.14%, respectively while for the peers it ranges from 50.50% to 96.00%. [4] RBI, vide email dated September 13, 2023, has found our current Statutory Auditors, M/s T R Chadha & Co., LLP Chartered Accountants, ineligible for reappointment for Financial Year 2024, and has directed our Bank to recommend the name of another firm meeting the eligibility criteria prescribed under the 'Guidelines for Appointment of Statutory Central Auditors (SCAs)/Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBS and NBFCs (including HFCs)' dated April 27, 2021 [5] Statistical and industry data in the Red Herring Prospectus is derived from the CRISIL MI&A Report commissioned and paid for by us for such purpose. The CRISIL MI&A Report is not exhaustive and is based on certain assumptions and parameters/conditions. [6] The three BRLMs associated with the Offer have handled 58 public issues in the past three Financial Years and until the date of this advertisement, out of which 15 issues closed below the Offer Price on the listing date. [7] The Offer Price of our Equity Shares, our market capitalization to Total Income and our Price to Earning ratio at Offer Price may not be indicative of the market price of the Equity Shares after the Offer. [8] The Weighted Average Cost of Acquisition ("WACA") of all Equity Shares transacted in last three years is Rs. 135.86 and NIL for last 18 months and last one year preceding the date of the RHP. Further, the upper end of price band is 3.44 times the WACA and the lower end of price band is 3.28 times the WACA for the three years preceding the date of RHP and NA for the 18 months and one year preceding the date of RHP. [9] Since there were no primary issuances or secondary transactions during the 18 months preceding the date of filing of the RHP, the information has been disclosed for price per share of our Company based on the last five primary issuances or secondary transactions where our Promoters, our Promoter Group, Selling Shareholders or Shareholder(s) having the right to nominate director(s), are a party to the transaction, not older than three years prior to the date of filing of the RHP irrespective of the size of the transaction.

CAPITAL SMALL FINANCE BANK LIMITED is proposing, subject to applicable statutory and regulatory requirements, receipt of requisite approvals, market conditions and other considerations, to undertake an initial public offering of its Equity Shares and has filed the RHP with RoC on February 1, 2024. The RHP shall be available on the website of SEBI at www.sebi.gov.in, on the websites of the Stock Exchanges i.e. BSE and NSE at www.bseindia.com and www.nseindia.com, respectively, on the website of the Bank at www.capitalbank.co.in and on the websites of the BRLMs i.e. Nuvama Wealth Management Limited (Formerly known as Edelweiss Securities Limited), DAM Capital Advisors Limited and Equirus Capital Private Limited at www.nuvama.com, www.damcapital.in and www.equirus.com, respectively. Any potential investors should note that investment in equity shares involves a high degree of risk and for details relating to such risk, please see the section titled 'Risk Factors' on page 27 of the RHP. Potential Bidders should not rely on the DRHP dated September 28, 2023 filed with SEBI for making any investment decision.

This announcement does not constitute an offer of Equity Shares for sale in any jurisdiction, including the United States, and the Equity Shares may not be offered or sold in the United States absent registration under the US Securities Act of 1933, as amended, or an exemption from registration. Any public offering of the Equity Shares to be made in the United States will be made by means of a prospectus that may be obtained from the Bank and that will contain detailed information about the Bank and management, as well as financial statements. However, there will be no offering of the Equity Shares in the United States.

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**NEWS NUMBERS**

**46,700**

THE NUMBER of barrels of Russian oil worth over \$3.44 million that the United States received in October and November last year despite sanctions.

**₹78,672 cr**

THE NET additional funding the government would need this fiscal to provide income support to farmers, crop insurance, fertilizer subsidy and rural jobs.

**₹600 cr**

THE PENALTY collected by the Union government from those who failed to link their PAN with their Aadhaar number before the deadline.

**900**

THE NUMBER of jobs Societe Generale, France's third-biggest listed bank, is cutting at its Paris headquarters, as a part of its cost-cutting programme.

**97.38%**

THE PERCENTAGE of ₹2,000 denomination banknotes that have been returned to the RBI since it withdrew them from circulation on May 19 last year.

HOWINDIALIVES.COM

**Thyrocare to buy Think Health**

Diagnostics firm Thyrocare Technologies on Monday said it will acquire Chennai-based Think Health Diagnostics and a related entity for an undisclosed amount. The company has entered into a share purchase agreement with Think Health Diagnostics and their existing shareholders for the deal, it said in a statement. The strategic acquisition helps Thyrocare provide ECG services at home, it added. "With the strategic acquisition of Think Health Diagnostics, we are well-positioned to expand our footprint in pre-policy medical checkups for the insurance segment," Thyrocare Technologies MD and CEO Rahul Guha said. This will allow the company to give insurance partners a one-stop solution for blood and ECG testing and further deepen presence in the pre-policy medical checkup and annual health checkup market, he added.

PTI



The company's unexecuted order book now stands at 1.161 GW, according to a BSE filing.

MINT

**Waaree Renewable bags solar project**

Waaree Renewable Technologies on Monday said it has bagged a order worth ₹547.5 crore for 412 MWp solar energy project. The company's unexecuted order book now stands at 1.161 GW, according to a BSE filing. The Waaree Renewable Technologies has received a Letter of Award (LOA) for the execution of Engineering, Procurement and Construction (EPC) work for Solar power plant on turnkey basis with an order value of ₹547.5 crore, it stated. The Letter of Award also includes operations and maintenance for a period of two years from the date of hand over, with an order value of ₹6.798 crore. The projects are scheduled to be completed in December, 2024 as per the term of the order. The company also stated that the order is awarded by one of the global leading biggest utility in the world in renewable energy. However, it did not specify the name of the firm. But it has disclosed to the BSE that it is a domestic order.

PTI

**Park Hotels IPO fully subscribed**

The initial public (IPO) offer of Apeejay Surrendra Park Hotels, which runs hotels under the "The Park" brand, was fully subscribed on the first day of bidding on Monday and ended with 2.52 times subscription. The ₹920 crore IPO received bids for 8,75,33,280 shares against 3,47,61,903 shares on offer, as per NSE data. The category for Retail Individual Investors (RIIs) received 5.70 times subscription while the quota for non-institutional investors fetched 3.24 times subscription. The portion meant for Qualified Institutional Buyers (QIBs) got subscribed 1.17 times. The IPO has a fresh issue of up to ₹600 crore and an offer for sale component of up to ₹320 crore. The IPO has a price range of ₹147-155 a share. Those offering shares in the OFS are Apeejay Surrendra Trust, Apeejay Pvt Ltd, RECP IV Park Hotel Investors Ltd, and RECP IV Park Co-Investors Ltd.

PTI

**SHOW OF STRENGTH**



Prime Minister Narendra Modi addresses Parliament on Monday.

PTI

**PM sure of poll win, vows India will be third largest economy**

Estimates NDA winning more than 400 seats, with BJP bagging at least 370

Subhash Narayan  
subhash.narayan@livemint.com  
NEW DELHI

Prime minister Narendra Modi on Monday gave a peek into the primary agenda of the BJP-led National Democratic Alliance (NDA) if it wins a successive third mandate in the upcoming national election—to make India the world's third-largest economy while accelerating its growth as a developed nation, or "Viksit Bharat". Replying to a discussion on the motion of thanks on the President's address in the Lok Sabha, the prime minister said the work done by the government in its current term gave him confidence that in the third term of the NDA, India will become the world's third-largest economy, up from its fifth position now. "This is Modi's guarantee," he told legislators, citing the speed of work in the country that gave him confidence this target would be reached

within the next five-year term if the NDA wins the national election. Hitting out at the previous Congress-led UPA government, Modi said that in the interim budget for 2014, the then finance minister had said India had become the world's eleventh-largest economy and over the next three decades would become the third-largest economy. "This meant that India would become third-largest economy only by 2044. We are confident of achieving this feat in the government's third term itself," Modi said. The prime minister said that the pace of work in the country had reached unprecedented levels. "Our third term will be full of big decisions...I

had said from the Red Fort and also reiterated at the time of Ram Mandir Pran Pratishtha that I want to see the country prosperous and at the pinnacle of success for the next thousand years. The third term will be the time to lay a strong foundation for the next 1,000 years," Modi said. Confident of winning and returning to power, the prime minister estimated that the NDA would win in more than 400 electoral seats, with the BJP winning in at least 370 of those. The prime minister said the NDA government's first term was spent on plugging loopholes of the earlier Congress-led government, while the second term focused on the development agenda. "In our third term, the goal of becoming 'Viksit Bharat' will get new speed," he said.

The prime minister estimated that the NDA would win in more than 400 electoral seats, with the BJP winning in at least 370 of those

**Bajaj Electricals Q3 profit drops 40%**

Bajaj Electricals reported its third consecutive drop in quarterly profit on Monday, as high inflation dampened festive spending and rural demand remained subdued. Consolidated net profit slumped nearly 40% to ₹37.36 crore for the three months ended 31 December, following declines of 56% and 14% in the previous two quarters. The October-December period typically marks the festive season in India, during which consumers traditionally splurge on non-discretionary products. However, demand was subdued in the latest quarter due to elevated inflation levels, which restrained expenditure on non-essential items, in both rural and urban areas, analysts said. "Consumer products continue to show signs of rural stress and weak consumer demand," Bajaj Electricals said in a statement.

REUTERS



Standalone profit rose 60.5% from previous year to ₹580 cr for 3 months ended 31 December.

**Ashok Leyland Q3 profit beats view**

Ashok Leyland Ltd beat third-quarter profit estimates on Monday, helped by reduced costs and increased demand for its trucks and buses. Standalone profit rose 60.5% from the previous year to ₹580 crore for the three months ended 31 December, surpassing analysts' estimate of ₹551 crore, according to LSEG data. Revenue from operations rose 2.7% to ₹9,273 crore. However, it fell 3.8% from the previous quarter. Industry data showed that sales of commercial vehicles (CV) in India grew 3.5% in the third quarter, down from 6.9% in the previous three months. Analysts believe that the buoyancy in truck demand, which began in 2022, will sustain, as historical trends indicate that demand upturns typically last four to five years on average in India.

REUTERS

**Alembic Pharma Q3 profit beats view**

Alembic Pharmaceuticals reported a bigger-than-expected third-quarter profit on Monday, driven by higher sales in the domestic and US markets. The generic drugmaker reported a consolidated net profit of ₹180 crore for the three months ending 31 December, beating analysts' average estimate of ₹146 crore, as per LSEG data. It had reported a profit of ₹122 crore in the year-ago period. New product launches and easing price erosion in the United States have benefitted generic drugmakers such as Alembic and also larger rivals, including Cipla, Dr Reddy's and Sun Pharmaceutical Industries, all of which beat their third-quarter profit estimates on strong US sales. Alembic Pharmaceuticals' revenue from operations rose 8% in the December-quarter, led by a 9% rise in its India and US businesses each.

REUTERS

**'India to review tax on online gaming'**



The \$20 billion online gaming sector got a jolt last year when 28% GST was imposed.

Nirmala Sitharaman imposed a 28% goods and services tax (GST) on a sector which had boomed during the pandemic. The Goods and Services Tax Council agreed to review the tax after a six-month period. "The whole tax structure would be reviewed for online gaming companies after March," revenue secretary Sanjay Malhotra said in an interview on Saturday. Tax income from online gaming companies amounted to ₹3,470 crore since it was implemented on 1 October through January, he said, and the government estimates to collect about ₹14,000 crore in 2024-25. Online gaming companies including Delta Corp. and Tiger Global-backed Dream11 have seen an increase in demands and notices from tax authorities amid a crackdown on alleged tax evasion.

PTI



The company's net profit stood at ₹398 cr in the corresponding period of the previous year.

**Tata Chemicals Q3 net profit falls 60%**

Tata Chemicals on Monday reported a 60% decline in consolidated net profit to ₹158 crore in the December quarter. The company's net profit stood at ₹398 crore in the corresponding period of the previous year, Tata Chemicals said in a regulatory filing. Revenue from operations of the company fell 10% in the third quarter of the ongoing fiscal to ₹3,730 crore compared to ₹4,148 crore in the same period of the previous fiscal. "The demand environment for soda ash in our domestic markets as well as international markets was challenging during the quarter. This was especially so in the container glass and flat glass sectors in Europe and the Americas, which led to a pressure on volumes and prices." Our endeavour is to continue to maintain our market share through customer engagement and have steady contribution margins with focus on costs and higher value-added products," Tata Chemicals MD and CEO R. Mukundan said. The company's focus will also be to deliver capital investment projects on time, conserve cash and continue to deleverage, he said.

PTI

**Maldives Prez says 1st group of Indian troops to be sent back**

Maldivian President Mohamed Muizzu on Monday said the first group of Indian military personnel will be sent back from the island nation before 10 March, while the remaining Indians manning two aviation platforms will be withdrawn by 10 May. In his maiden address to Parliament, Muizzu, widely seen as a pro-China leader, said he believes a large majority of Maldivians support his administration with the expectation that they will remove foreign military presence from the country, and recover the lost oceanic territory. Soon after taking oath as the President of Maldives on 17 November, Muizzu formally requested India to withdraw 88 military personnel from his country by 15 March, saying the Maldivian people have given him a "strong mandate" to make this request to New Delhi. Currently, Indian military personnel are in the Maldives primarily to operate two helicopters and an aircraft that have carried out hundreds of medical evacuations and humanitarian missions.

PTI



In his maiden address to Parliament, Muizzu said he believes a large majority of Maldivians support his administration.

AP



# THE RETURN OF THE NRI HOMEBUYER

NRIs have been buying premium flats, plots, villas and homes in retirement communities. What gives?



(Top, clockwise from left): Projects with high NRI participation: Prestige Group's Prestige Park Grove project, Bengaluru; Puravankara's Purva Clermont project, Mumbai; The House of Abhinandan Lodha's Gulf of Goa project, Goa, and its The Sarayu project's clubhouse, Ayodhya. (Bottom, left to right): Columbia Pacific Communities' The Virtuoso project, Bengaluru; DLF's Privana South project, Gurugram and Puravankara's Purva Atmosphere project, Bengaluru. (Note: All photos are artist impressions, except the The Virtuoso).

Madhurima Nandy  
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BENGALURU

Last April, Snigdha Basu and her husband Deep Basu flew to Kolkata from Singapore for the housewarming ceremony of their three-bedroom apartment, which they had registered the year before. It was the happy culmination of a journey that had seen them endure a bitter experience a decade earlier after purchasing their first flat. The couple had bought that apartment in the New Town area, as an investment, and to have their own place in a city they grew up in. It was a project by Unitech Ltd, and like many others by the developer, it wasn't completed. Basu's elder brother Prantik Banerjee (a Bangkok resident) and their Dubai-based cousin Chandrima Chowdhury had also booked homes in the Unitech project.

Consequently, they shunned the property market in India for many years. Then the pandemic hit and the underperforming housing market took off. Non-resident Indians (NRIs), in particular, were cut off and unable to visit their families back home.

"In October 2021, we were in Kolkata for the first time since the pandemic and thought of buying a property again. We looked only at flats in South Kolkata that were close to possession. We booked a 3BHK in a condominium in Picnic Garden, in early 2022. Prices had started to rise and it was a good time to buy," Basu, 44, a banking professional, told *Mint*. Last year, her cousin Chowdhury booked an apartment in another project that was a year away from completion. Her brother is also looking out and plans to buy a home this year.

After the prolonged slowdown in the residential sector, followed by the pandemic, NRI buyers and investors are back again. Corporate and finance executives, doctors, entrepreneurs, techies from West Asia, south-east Asia, the US, the UK, Europe, even business families from Africa have bought premium apartments,

plots, villas, as well as homes in retirement communities in the last three years.

As per estimates by proptech firm NoBroker, the NRI share in annual home sales, which was sub-10% before 2020, increased to 15% in 2023, and will touch 20% by 2025. The residential market is currently upbeat and home prices have been increasing. Investors are already back in a big way in the National Capital Region (NCR), and the turnaround in the sector marks the return of the more cautious NRI investor base.

Shveta Jain, managing director, residential services, at property advisory Savills India, said NRI participation today is seeing an uptick. However, after many unpleasant investment experiences in the past, NRIs are routing their investments to developers who have a sound track record, have demonstrated timely project delivery, and honoured their commitments to buyers.

"These are developers whose projects are likely to see better capital appreciation. The primary objective for NRIs is a safe investment and capital appreciation, given that rental returns are still low," added Jain.

## WINDOW OF OPPORTUNITY

DLF Ltd, the country's largest developer, pre-launched its luxury project, 'The Arbour', last February. There was little surprise when the project's 1,137 apartments, with an average price of ₹7.5 crore, sold out in three days. What was surprising though, was that 15% (₹1,800 crore) of the sales came from NRIs. The NRI share in DLF's Panchkula low-rise project launched last year, which offered independent floors, was also 15%.

In December, NRI investors from various countries grabbed a bigger share—25%—in the developer's latest launch, 'Privana South', in Gurugram, which has over 1,100 apartments. Among other countries, NRIs from Tanzania and Kenya participated for the first time.

Aakash Ohri, joint managing director and chief business officer, DLF Home Developers Ltd, said that in the last two years, DLF's NRI outreach programme

has been actively engaging with investors, conducting meetings and updating them with information. NRIs are provided real-time support and DLF has initiated measures such as securing specific inventory for them and synchronizing launches in India and overseas, so that such customers have access to premier inventory.

"NRIs participated actively till a decade back, but then, in NCR, unscrupulous elements in the property market and construction delays kept them away. NRI interest in our recent projects is due to their trust in DLF, better connectivity and infrastructure, and the price points," Ohri said.

While markets such as Gurugram in NCR have seen faster capital appreciation, the surge in demand for certain under-construction projects, which offer cost arbitrage, makes it evident that investors are back.

Bengaluru-based Puravankara Ltd said its sales to NRIs have seen an uptick in the last two-three years, with 40% year-on-year growth. There is increased interest in luxury homes, plots and villas from NRIs in the US, South East Asia and West Asia.

Regulatory reforms under RERA, favourable government policies, price appreciation and increased trust in Grade A developers drove interest among NRIs, said Group CEO Abhishek Kapoor.

Bengaluru's Prestige Group, which has projects across cities, said it has seen NRI buying double in the last three years.

"Gulf countries, like before, contributed the most in terms of numbers, but the most significant uptick in interest has been from US-based NRIs. The renewed interest in investing back home is due to better economic growth, pricing and strengthening of the US dollar," said Praveer Srivastava, senior vice-president, residential, Prestige Group.

Similarly, Mumbai's K Raheja Corp Homes is seeing increased interest from NRI buyers from Dubai and Kuwait, with Hyderabad and Pune as top choices.

Like domestic investors, NRI investors could be both short- and long-term investors. Investors coming into the market today have the capacity to hold on for the long term, said consultants.

"Prices are increasing, but not unreasonably. Rents are on the rise. NRIs typically buy for end-use or rent out. There is also an emotional factor. They are a close-knit community where many buy

mint  
SHORT  
STORY

## WHAT

After the prolonged slowdown in the residential sector, NRI buyers and investors are back again. The surge in demand for certain under-construction projects provides ample evidence of this.

## AND

Corporate executives, doctors, entrepreneurs, techies from West Asia, US, UK, Europe, and even business families from Africa have been buying premium homes across India.

## NOW

NRIs investors are diversifying their portfolios and looking at fractional investment platforms for commercial assets such as offices, warehouses, and even luxury holiday homes.

together, or if one buys, more will follow," said Prashant Thakur, director and research head, Anarock Group.

## THE INFRASTRUCTURE PUSH

The consecration of the deity of Ram at the new temple in Ayodhya, Uttar Pradesh, in January witnessed NRIs celebrating across the globe. When Mumbai-based branded land developer House of Abhinandan Lodha invited enquiries for its first project in the temple town, called 'The Sarayu', roughly 27% were from NRIs. On 22 January, when the developer officially opened bookings for 250 plots, priced at ₹1.72 crore onwards, the NRI participation was around 33%. The entire inventory sold out in less than 24 hours. The developer is now in the process of setting up its first marketing office in Dubai.

While a strong emotional connection may have played a role, NRI investors also looked

at the large-scale infrastructure projects in the temple town, which will drive prices.

Chairman Abhinandan Lodha said NRI participation even two-three years ago was peripheral. "NRIs are now buying with the next generation in mind. Our team has visited multiple countries and built a distribution network. In the Ayodhya project, NRIs from 63 countries expressed interest. There is underlying interest in buying land, because a real estate upside comes with land," he said.

In addition, Lodha has seen significant interest in its second-home projects—a plotted project in Goa as well as premium villas in Alibaug, a seaside town near Mumbai. NRI investors typically respond well to large infrastructure projects that improve connectivity and increase real estate value in the surrounding areas.

The Mumbai Trans Harbour Link (MTHL) or 'Atal Setu', a 21.8 km sea bridge connecting central Mumbai to Navi Mumbai, which was inaugurated in January, is expected to spark real estate activity in the latter, with industry experts forecasting a rise in property prices and demand. The long-pending Navi Mumbai international airport is expected to be operational by the year-end.

"NRI investor enquiries across all our projects have risen in the past year, but the highest is in Panvel (Navi Mumbai), for plots and villas. MTHL was in the works for the longest time, but investors will believe it when they see it happen. The airport is also a reality. They are viewing Panvel as a future destination," said Navin Makhija, managing director, Wadhwa Group, which has high-end projects in Mumbai and a large plotted and villa project, 'Wadhwa Wise City', in Panvel.

## NOT JUST RESIDENTIAL

NRIs investors have always focused on residential projects for the most part. Now, they are diversifying their real estate portfolios and looking at fractional investment platforms for commercial assets. These platforms offer investors part ownership of assets such as offices, warehouses, and even luxury holiday homes.

Strata, a fractional investment platform, which is into office and warehousing assets, has been operational for four years. It has a diverse NRI client base settled in Dubai, Japan, Kenya, the US, and the UK, among other countries. A quarter of its ₹1,300 crore in assets under management (AUM) is attributed to NRI investors.

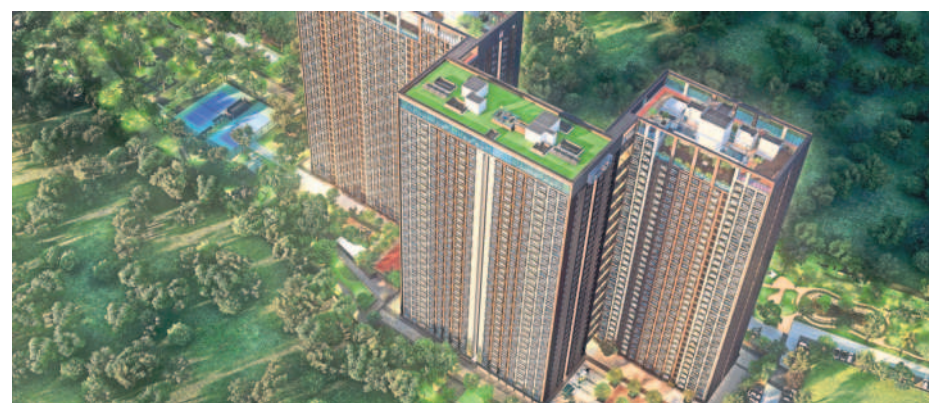
"Fractional investment platforms have emerged as an important asset class. When investors come on our platform, all the information is available beforehand with complete transparency. There is ease of investment, stability, fully digitized transactions and good returns," said Nihar Shah, director and head of investments, Strata.

Residential yields in the country have typically been low, at 2-3%, compared to commercial office space, which offers higher yields of 7-9%. Fractional real estate ownership platforms, where operators typically buy out individual floors in office assets, small office buildings, or small warehouses, offer even better returns. Strata, for instance, has a targeted internal rate of return, or IRR, of 13-15%, which is a blend of rental yield and capital appreciation.

Now, with market regulator Securities and Exchange Board of India (SEBI) expected to bring such platforms under its jurisdiction, retail investor and NRI confidence and participation are expected to get another boost. "NRI participation will grow in the next three-five years. Once the SEBI regulations are finalized, the minimum investment of ₹25 lakh is likely to reduce to ₹10 lakh. We are looking at growth and new acquisitions of assets, and our AUM will go up to ₹2,000 crore by March-end," Shah said.

Another platform, hBits, which is raising a ₹500 crore fund to invest in commercial real estate, has seen strong commitments from NRIs. "We do NRI outreach through digital marketing and use wealth managers, financial advisors and property brokers. Transactions are done digitally, including online walk-through of projects, and payments," said Shiv Parekh, founder and CEO, hBits.

TURN TO PAGE 11







## OUR VIEW



## RBI could signal scope for rate cuts in 2024-25

An early policy pivot is unlikely under near-term price pressures, but a shift in policy stance could set the stage for rate cuts next year—ideally in sync with a private investment revival

**T**ighter fiscal control than expected by the government has given India's central bank one less reason to worry as it meets this week to review monetary policy. With the Centre's deficit projected to move faster down its glide path, the likelihood of spending-driven price pressures upsetting the Reserve Bank of India's (RBI) apple-cart has fallen a bit. The budget has pegged the central deficit in 2023-24 at 5.8% of GDP, lower than estimated initially. Further tightening to 5.1% has been pencilled in for 2024-25, before it is shrunk to under 4.5% the following year. Looser purse strings could have made RBI wary of a premature policy pivot. But with state spending kept in better check, the central bank would be assured of a fiscal policy favourable to its job.

That said, retail inflation climbing to 5.7% in December will keep RBI's gaze fixed on price stability, the mandate it must meet to score a key credibility win. Given its commitment to Arjuna-like accuracy, it would need price escalation held at—or around—4% year-on-year for a stretch. This means borrowers must display patience and not expect an imminent easing of monetary policy. What the budget plan could advance, however, is a much-awaited shift in stance from “withdrawal of accommodation,” a reference to pandemic-time easing, to “neutral.” Should RBI's latest data readings prompt confidence that its efforts since mid-2022 have given it a handle on price levels (note that core inflation has been easing), then such a switch is within the realm of possibility this week. If done, it would raise anticipation of policy rate cuts at some point in 2024-25, as it would formalize inflation as a receding threat and economic growth as an equal consideration. Of

course, this would depend on RBI's assessment of inflationary factors. Crude oil, for one. While US hydrocarbon supply has helped keep global prices stable, a flare-up due to the crisis in West Asia can't be ruled out. Prices are back above \$80 per barrel and even the budget math could get hit by a lasting upshoot. Meanwhile, food prices remain subject to volatility. So core inflation—shorn of fuel and food, i.e.—having eased is incomplete comfort. What RBI's policy panel might opt for, then, is inflation-fighting accuracy as a priority over risking a lost chance of achieving 4%. Hasty easing could undo a year-and-a-half's deployment of various tools. Perhaps RBI can draw comfort from the US Fed's apparent wait for confidence in achieving its 2% target before it eases credit in America. Given how the Fed-funds rate affects capital flows, a measure of synchrony is useful in tightening cycles, but less so the other way round.

What makes space for an Arjuna-worthy shot at 4% by RBI is the Indian economy's brisk pace of expansion. Several forecasts suggest that 7%-plus real GDP growth is sustainable, even though global headwinds persist and geopolitics can deliver shocks. In an ideal scenario, price stability would be achieved sooner than current forecasts indicate, letting RBI calibrate its actions in sync with—and in support of—a revival in private investment that the Centre is optimistic could occur in 2024-25. With the Indian state as our big investor, rate sensitivity is not an issue, but for private players to dust off plans and invest in expansionary projects, real capital costs would have to be kept low on a base of price stability (and expectations thereof). This week's big question, though, is whether RBI deems its covid-easing reversal finally over and done with. Is it time, i.e., to go neutral?

## MY VIEW | TIGHTROPE WALK

## Even street gigs may have useful business lessons to offer leaders

An act by two enterprising street performers in Milan is a splendid example of business success

**RAGHU RAMAN**

is former CEO of the National Intelligence Grid, distinguished fellow at Observer Research Foundation and author of 'Everyman's War'.

**T**ravel is a powerful learning tool. Especially if shaped by design experiences in Milan, which is globally famous for design. Last week, I visited Bocconi university, Alma the Italian culinary school, AC Milan, ENI, Ferrari, the Italian Railways and Ducati, among others. I came back with an enriching set of stories and a realization that while companies may operate with different models, successful ones seem to have common elements. But let me begin with the story of two entrepreneurs I met on the streets right next to the Duomo, Milan's iconic cathedral.

These 23-year-old students of physical training and nutrition, Mattia and Samuele started by placing a blaring boombox in the middle of the tourist spot's crowded paths, pumping out catchy numbers and stopping passersby, mostly by performing acrobatics, break dances and funny set-pieces. There was raunchiness in their patter, but within acceptable levels so that parents with small children (their main target audience) could join the laughter.

Next, they drew four girls one by one into the centre to participate in the act. That's not easy, walking up to a shy girl who might be a tourist and bringing her into the middle of a crowd. Even with an encouraging mother (whose incentive is a memorable holiday video), that's not easy. And they have to get it right the very first time, because if the first 'early

adopter' refuses, the next one becomes much harder and this act just doesn't work without volunteers.

The two youngsters then proceeded to enact their 'value proposition' in a sort of ham-handed style. Mattia said he intended to entertain us by jumping over all four lined up girls, an impressive jump, given the distance and cobblestones of Duomo Square. The jumper cleared space in the by-now-sizeable crowd for a run-up for this jump, while Samuele instructed the girls to stay still and started rousing the crowd with loud chants and cheers and upping the volume of his boombox. Then the jumper began his run-up amid the noise of a crowd that seemed excited to watch this drama (except perhaps the girls' parents who by now were too invested to withdraw). As he came hurtling down, the jumper missed his step, lost control and crashed into a group of young women in the crowd, shocking everyone. Then he began laughing. Turns out it was just a prank and there was a palpable release of tension, but also some lingering fear because he had shown what could happen if the jump went wrong.

Mattia then walked back to his run-up mark slowly, and at that very moment Samuele took out a hat to pass around for money. There was a decent collection, with most of the contribution coming from the parents of the four 'participants' in the act. And then, in a burst of raw energy, Mattia sprinted towards the lined-up girls and leapt cleanly over them with just inches to spare, much to the relief and applause of the crowd. And more money.

As it happens, Mattia is also an acrobat for Scala, the Italian theatre, and a stuntman for movies. Samuele is the first Italian to participate in the breakdance Olympics held in Brazil (yes, there is such a thing).

What struck me about this street act is that it involved the entire cycle of an entertainment business. The 'business owners' had to obtain the requisite permissions from the municipality. They

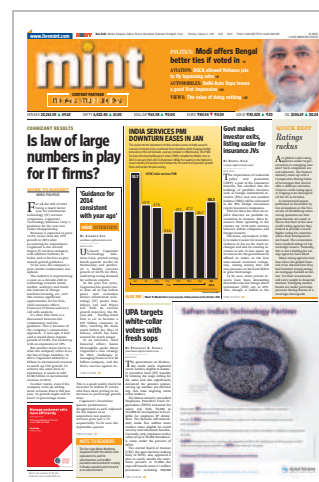
had to engage and attract a global target audience, recruit employees on the fly with literally no remuneration other than recognition and fame. They had to treat them with empathy and respect. They also created a storyline, building up tension and getting the crowd invested in their plot's success. They then enacted a false near-disaster to ratchet up the drama, and finally delivered on the customer promise of a high-stake entertainment act—and only received payments from satisfied customers at the end of it. As Samuele told me later, unlike the theatres where customers have to pay first and then consume the fare, he found it far more rewarding to earn his income from satisfied customers, and that too at voluntary multiple price points.

These two entrepreneurs are running a skunkworks self-internship. They are funding their education while gaining valuable experience of customer interaction and public speaking, all of which is helping raise their self-confidence and the tenacity required to sell an idea to an international audience. They are learning how to network, travel the world for shows and contests, build relationships and spot opportunities.

Companies often look towards marquee corporations and case studies for inspiration and learning. But perhaps an equally valuable skill is the ability to glean knowledge from any well-run and ethical business operation. The support staff of many corporates have similar side-gigs going. While they may not be performing acrobatics, they hold multiple jobs or run skunkwork projects for income augmentation. Corporates in search of talent should also value such competence beyond the academic records of job candidates. Because skills honed engaging harsh audiences on hard cobblestones will always beat those picked up in air-conditioned classrooms.

And in case you want to meet these two entrepreneurs, you will find them @badmatty23 and milord142.

### 10 YEARS AGO



### JUST A THOUGHT

What do you need to start a business? Three simple things: know your product better than anyone, know your customer, and have a burning desire to succeed.

DAVE THOMAS

## THEIR VIEW

## Educate retail borrowers as a risk mitigation project

DEEP MUKHERJEE



is a quantitative risk management professional and a visiting faculty member on risk management at IIM Calcutta.

**T**he Indian banking system's bad-debt level is the lowest in over a decade, but the sector's regulator, the Reserve Bank of India (RBI), is ever vigilant. It has spotted fault-lines in unsecured retail lending. Specifically, small ticket personal loans (STPL) with ticket sizes below ₹50,000 are showing at least 2-to-3 times the delinquency levels of other retail loans. To mitigate this risk, RBI has so far focused only on lenders, which are now expected to keep higher equity levels for all unsecured consumer loans. However, RBI may have missed out on crucial stakeholders in this exercise: STPL borrowers. It is doubtful whether such loan-takers, many of whom have benefitted from financial inclusion only recently, are fully aware of the limits of their debt-servicing ability. The deluge of STPL loans made available by a subset of lenders may lead many of them to over-rate their ability. Besides, they may not be aware of the consequences of a damaged credit profile. It is here that RBI could step in with an aware-

ness campaign. After all, it is the loose lending practices of some players that have raised the risk, and not the country's financial inclusion drive.

**A stitch in time:** RBI has run awareness campaigns for customers on issues ranging from grievance redressal to fraud prevention. The time is ripe to sensitize borrowers to the problem of over-indebtedness and the importance of a good credit profile. Many borrowers are swamped with loan offers, even for impulse purchases, and some of them may end up taking on more debt than they can handle. While an over-abundance of short-term credit supply may allow them to roll over their loans, at least some are only a single shock away from default. If we see a widespread surge in retail pay-back failures, damaged credit profiles could undo the achievements of financial inclusion.

**Credit access is a challenge** for borrowers with poor credit scores. Plus, there may be emerging socio-economic implications. Increasingly, employers are requesting prospective employees to share their credit reports. In some cases, these are sought even for matrimonial alliances.

**Financial inclusion is not the issue:** A narrative has emerged that banks and large non-bank financial institutions do not easily

lend to loan applicants who do not have a credit-bureau record. Such individuals are called new-to-credit (NTC). This narrative is an exaggeration, though. Established lenders do lend to NTC-clients. Loan decisions in their case requires many more human touch-points apart from financial information to assess their debt-servicing ability and willingness. This could take days instead of hours, as is usually the case with loan applicants who have a long bureau record.

As such, NTC borrowers do not exhibit higher delinquency rates than an average borrower with a credit history. Yet, credit risks would emerge if over-enthusiastic lenders jump forth to underwrite NTC borrowers within minutes without suitable techno-analytical capabilities and guard-rails.

**Alternate data is filling gaps:** Most established lenders have been able to maintain a balance on the risk-growth tightrope of retail lending, thanks to alternate data. With the consent of customers, lenders can access

plenty of data on them for loan approvals. Account aggregators are playing a role in gathering information such as bank statements, while telecom usage bills also come in handy and other indicators of behaviour can be captured via mobile phone apps.

A few lenders are found to be doing a good job of leveraging alternate data for deciding on NTC loans. Such players have access to machine learning (ML) models that are explainable and stable, although model-based lending decisions need to be reviewed diligently and the models kept updated.

**Why should RBI step in?** The competence shown by a few lenders cannot be generalized across the industry. Several lenders are found to be following worrisome practices. Among their minor problems is the deployment of black-box models that use hundreds and sometimes thousands of variables to assess credit risk, with little understanding of how most variables impact the measurement. In a bid to put in exotic variables, some are using metrics

that border on biased opinions as opposed to empirical facts. The presence of specific social-media apps on the mobile phones of borrowers, for example, has been known to impact risk scores. Models also exist that take into account the morning-alarm time set on people's phones. Lack of statistical rigour leads to counter-productive risk models. Conventional risk factors include bounced cheques issued by applicants, low average bank balances and credit-bureau flags raised for borrowers who have taken out too many loans in the past 3-6 months; these are used by saner models.

Next is the relentless hard-sell strategy adopted by some players. Easy availability of credit, often driven by badly designed risk models, allows weak borrowers to pay off one loan with money received from another. Sometimes, it's the same lender that ends up giving top-up loans. However, loan ever-greening is often a sign of borrowers having taken unsustainably heavy debt burdens.

Credit deterioration is a direct outcome of such questionable risk practices. Thus, RBI must educate borrowers on how best to estimate their debt-servicing ability and not over-borrow. No matter how strongly RBI pushes lenders to limit lending, it cannot improve the behaviour of all lenders.

**RBI should run a public campaign to help Indian borrowers work out the level of debt they can safely service**





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